Michael Zimmer

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Summary

Multidisciplinary Product Design Leader with 20+ years of experience spanning product strategy, UX/UI, graphic design, branding, and front-end collaboration. Proven track record of scaling design orgs, shipping award-winning products, and building cross-functional alignment across product, engineering, marketing, and executive teams. Expertise includes design systems, human-centered design, mobile-first UX, agile methodologies, and AI-human interaction models. Passionate about ethical design, inclusive design, and mentoring high-performing teams.

Core Competencies

 $\label{eq:composition} Product\ Design\ \cdot UX\ Strategy\ \cdot \ Design\ Leadership\ \cdot \ Creative\ Direction\ \cdot \ AI-Human \\ Interaction\ \cdot \ Mobile\ App\ Design\ \cdot \ Responsive\ Web\ Design\ \cdot \ Design\ Systems\ \cdot \ Visual\ Design\ \cdot \\ Interaction\ Design\ \cdot \ Brand\ Identity\ \cdot \ Agile\ Development\ \cdot \ Mentorship\ \cdot \ Cross-functional \\ Collaboration\ \cdot \ Design\ Ops\ \cdot \ Prototyping\ \cdot \ Usability\ Testing\ \cdot \ E-commerce\ UX\ \cdot \ SaaS\ Design\ \cdot \ Accessibility\ \cdot \ Figma\ \cdot \ Adobe\ CC\ \cdot \ Jira$

Experience

Principal Product Designer

Nearmap | Jan 2024 - Present | Remote

- Led end-to-end product design post-acquisition by Thoma Bravo.
- Built intuitive geospatial and underwriting tools focused on AI-human collaboration.

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**Lead Designer**
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Nearmap | Aug 2020 - Mar 2024 | San Francisco, CA

- Drove platform evolution for real estate and property intelligence.
- Oversaw product, design, and brand across legacy and emerging systems.

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**Lead Product Designer**
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Scalable Press | Apr 2019 - Aug 2020 | San Francisco, CA

- Led multi-product UX strategy, improving conversion rates by 6%.
- Mentored team and championed design excellence culture.

Creative Director

Credit Karma | Nov 2010 - Apr 2018 | San Francisco, CA

- Spearheaded design org growth from 1 to 10+, scaling product across web, iOS, Android.
- Launched award-winning mobile apps (#1 Finance App, WIRED Best of Year).
- Led UX for 3 full-platform redesigns and major company rebrand.
- Grew user base from 1M to 75M, boosting registration to 90% and retention to 30%+.

Senior Art Director

Thunder Factory | Jun 2005 - Mar 2010 | San Francisco, CA

- Directed brand, campaign, and digital work for B2B and consumer clients in biotech, finance, and fitness.

Graphic Designer & Production Roles

Various Agencies | 2001 – 2005

- Designed web, print, and political campaign media at Howry Design, Storefront Political Media, Cooke Publishing, and Malish & Pagonis.

Education

Carnegie Mellon University | BFA, Communication Design | University Honors | 2001

Volunteer

Fine Arts Museums of San Francisco - Achenbach Graphic Arts Council

Board Director (2014–Present): Support and approve new acquisitions for works on paper; produce member newsletters.